# Training Courses FAQ

**STRATAJAZZ® TRAINING**

## Frequently Asked Questions

### What if I can't make the class posted, when is it offered again?

See our policy guide.

### When are the next quarter classes posted on the StrataJazz® Administrator Certification website?

See our policy guide.

### When does registration close?

Class registration closes one week prior to the date of the course.  This is to ensure each participant has a database for the course in order to practice the training scenarios.

### What is the cancellation policy?

For information regarding our cancellation and refund policies, see our policy guide.

### Do I need to take the certification class before I take the certification assessment?

The class and assessment (which includes a project and test) are part of a curriculum. Taking the class is the first step, and then you can take the assessment. If you feel you do not need to take the class please reach out to us at training@stratadecision.com.

### Do I need to complete any prerequites before the class?

It is recommended to attend the General Platform Features course before taking any other certification course.  It also recommended to get certified in Cost Accounting Level 1 – Fundamentals before attending. See our course catalog for other recommended training paths.

### What course should I take if I am brand-new to StrataJazz®?

General Platform features is a great introduction to the StrataJazz® system.  In this course, you will learn a brief overview of the homepage, secuirty, and basic system configurations.

### What are the benefits of the Certification classes?

The certification classes offer a comprehensive overview of the module you will work in on a day-to-day basis while providing hands-on system practice in order to prepare you for a successful implementation and maintenance of StrataJazz®. Below are key benefits of obtaining certification.

1. Provide practical skills, processes, and tools for optimal ability to administer the system
2. Offer real-life training examples that are applicable to a system administrator's day-to-day tasks
3. Provide a small classroom training environment with experienced Strata staff members
4. A comprehensive training manual will be provided as part of the class, which can be used as an invaluable resource for reference year-to-year to prepare for new financial processing cycles and changing system setup needs

For more informaiton regarding training, email training@stratadecision.com