

# Training Day 2019

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Vice President, Client Services

Kelsey Mueller  
Program Manager, Client Training

Rocky Bingham  
Training Specialist, Client Training

**LIFT 19**

STRATA DECISION SUMMIT  
CHICAGO | OCTOBER 21-23



**Strata Decision**  
TECHNOLOGY

# StrataJazz® Training Updates

Jennifer Rauworth  
Vice President, Client Services

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An organization's ability to  
**LEARN**, and translate that learning  
into **ACTION** rapidly is the ultimate

**COMPETITIVE  
ADVANTAGE.**

- Jack Welch, former  
General Electric CEO

# Strata Training By The Numbers

Enhancing Client Education since Summit 2019

168

Clients  
Certified

+2

New Certification  
Courses

294

Total Clients  
Certified

12

Certification  
Courses

# Training Day By The Numbers

## What to expect Training Day 2019

**240**

**Training Day  
Participants**

**9**

**Training Day  
Courses**

**141**

**Administrators can  
obtain certification**

**4**

**Certification  
Courses**

# Training Day Agenda

- **9:15 am – 10:15 pm:** System Governance
- **10:30 am - 12:30 pm:** Morning Training Classes
- **12:30 pm – 1:30 pm:** Lunch
- **1:30 pm – 4:15 pm:** Afternoon Training Classes
- **5:00 pm – 7:00 pm:** Welcome Reception @ Strata Decision Headquarters

Training Track	Room Location
Track 1 – Ad Hoc Reporter (DS)	Montreaux 1 & 2
Track 2 – DS Analytics Tool	St. Gallen 1 & 2
Track 3 – Deep Dive Into Costing / Contract Analytics Troubleshooting	Montreaux 3
Track 4 – Ad Hoc Reporter (FP)	Vevey 1
Track 5 - Operating Budgeting – Level 2: Rollovers	Vevey 3
Track 6 – Capital Planning Troubleshooting/ Introduction to Excel Reporter	Vevey 2
Track 7 – Management Reporting Troubleshooting / <i>No afternoon session</i>	Vevey 4

***THANK YOU***  
***for joining us today!***

# Evolving StrataJazz® Training

Kelsey Mueller  
Program Manager, Client Training

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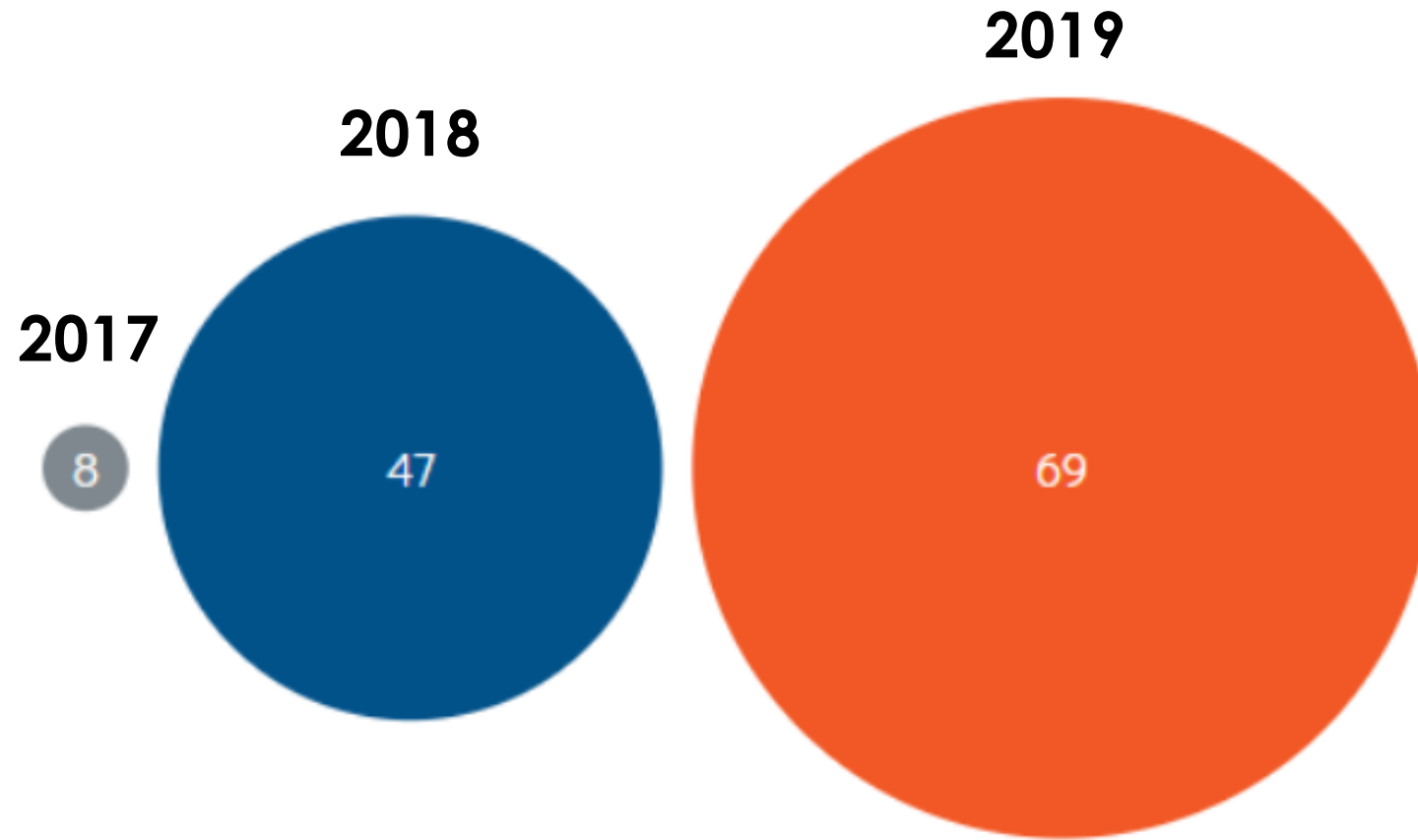
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TECHNOLOGY



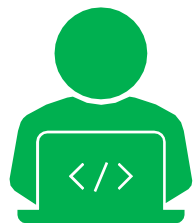
# Honor Roll *Certified Organizations*



# Clients with 10+ Administrators Certified



# New from Training...



**Expanding  
eLearning**



**Increasing Class  
Frequency**



**New Training  
Center in  
StrataJazz®**

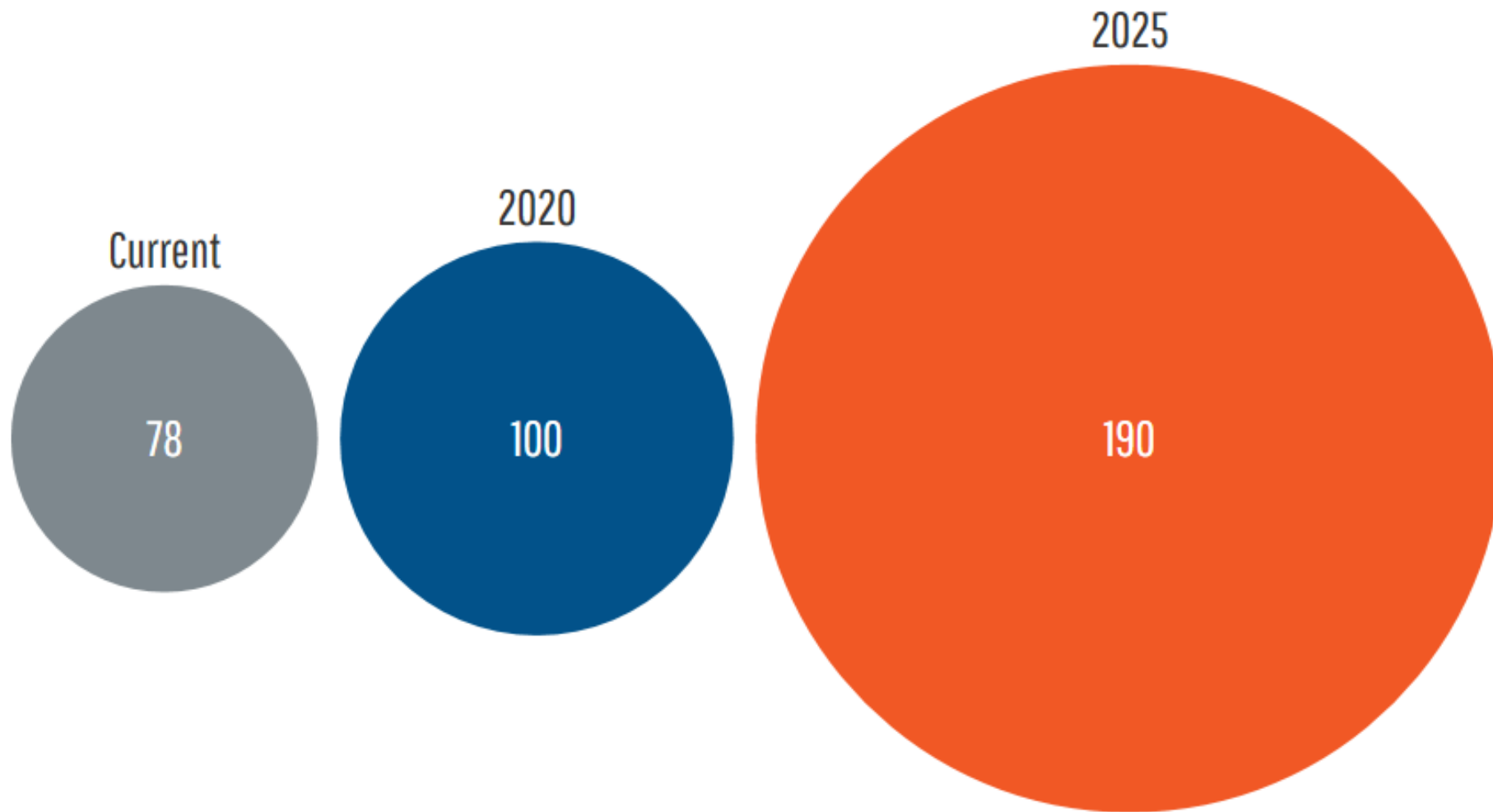


**Additional  
Certification  
Course Offerings**



**In App  
Education**

# By the Numbers – Expanding eLearning Over 5 Years



# In App Education: Change Notifications

Strata Decision TECHNOLOGY Home Dashboards Reports Financial Planning Decision Support Continuous Improvement More SDT: Adam ?

Decision Support \ Strategic Pricing

## Strategic Pricing

PRICING SCENARIOS Create New

	Scenario Name	Encounter Filter	Charge Codes Modified	Gross Charge Change	
1	Charges Less than Cost to 3xs Cost	✓	180	\$98,677	Edit Delete Copy
2	Charges Less than APC Rate to 3xs APC	✓	306	\$794,425	Edit Delete Copy
3	5% Across the Board Increase	✓	195,048	\$1,937,077	Edit Delete Copy
4	Status Indicator J1 Increases	✓	0	\$0	
5	3% Across the Board Increase	✓	195,048	\$1,162,246	
6	Charges Less than APC to 5xs APC	✓	0	\$0	
7	High Cost Services	✓	0	\$0	
8	Baseline	✓	0	\$0	
9	Supplies by 3%	✓	11,008	\$1,037,900	
10	High Cost to Charge Ratio Decreases	✓	0	\$0	
11	Over Market to 90th Percentile	✓	6,811	\$(41,232.01)	
12	Less than Cost Changes	✓	12	\$51	Edit Delete Copy

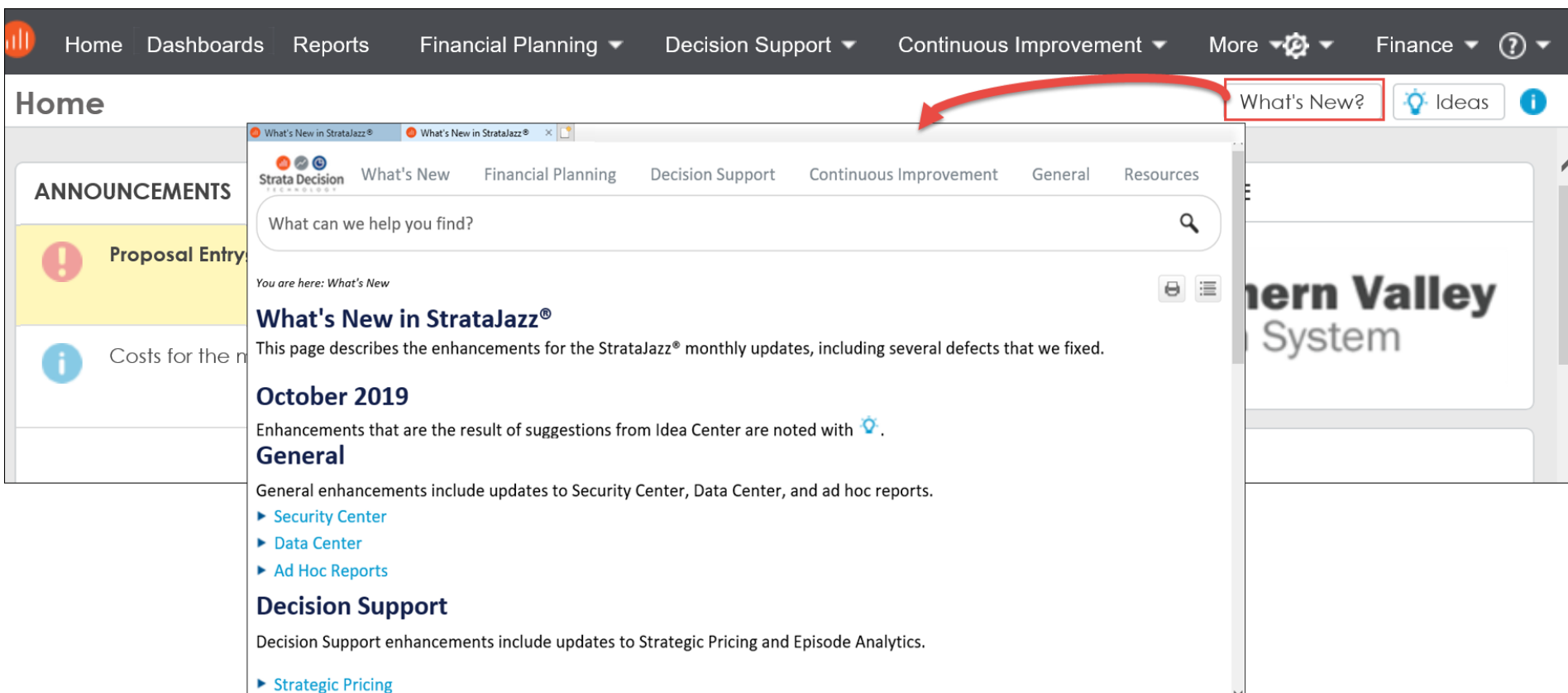
**You can now copy a scenario.**

Copy a scenario instead of creating one from scratch.

When copying a Pricing scenario, all New Unit Charges saved in the current scenario are carried over to the copy, and all encounter filters in the current scenario are carried over.

NEXT

# In App Education: What's New?



The screenshot displays the Strata Decision application interface. At the top, a navigation bar includes links for Home, Dashboards, Reports, Financial Planning, Decision Support, Continuous Improvement, More, Finance, and a help icon. A red box highlights the 'What's New?' button in the top right corner, with a red arrow pointing to a modal window that has opened. The modal window, titled 'What's New in StrataJazz', contains a search bar, a breadcrumb trail 'You are here: What's New', and a main heading 'What's New in StrataJazz®'. Below this, it states: 'This page describes the enhancements for the StrataJazz® monthly updates, including several defects that we fixed.' The content is organized into sections: 'October 2019' with a note that enhancements from the Idea Center are marked with a lightbulb icon, and 'General' which lists updates to Security Center, Data Center, and ad hoc reports. Under 'Decision Support', it lists updates to Strategic Pricing and Episode Analytics. The modal also features a sidebar with 'ANNOUNCEMENTS' including 'Proposal Entry' and 'Costs for the n...'. The background of the application shows a 'Northern Valley System' dashboard.

# StrataJazz® Training Center

Rocky Bingham  
Training Specialist, Client Training

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# Training Center Features

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- **New!** Features

- New access for Admins
- Certification test
- Certification annuals

- Current Features

- eLearning courses
- eLearning documentation
- End User completion reports



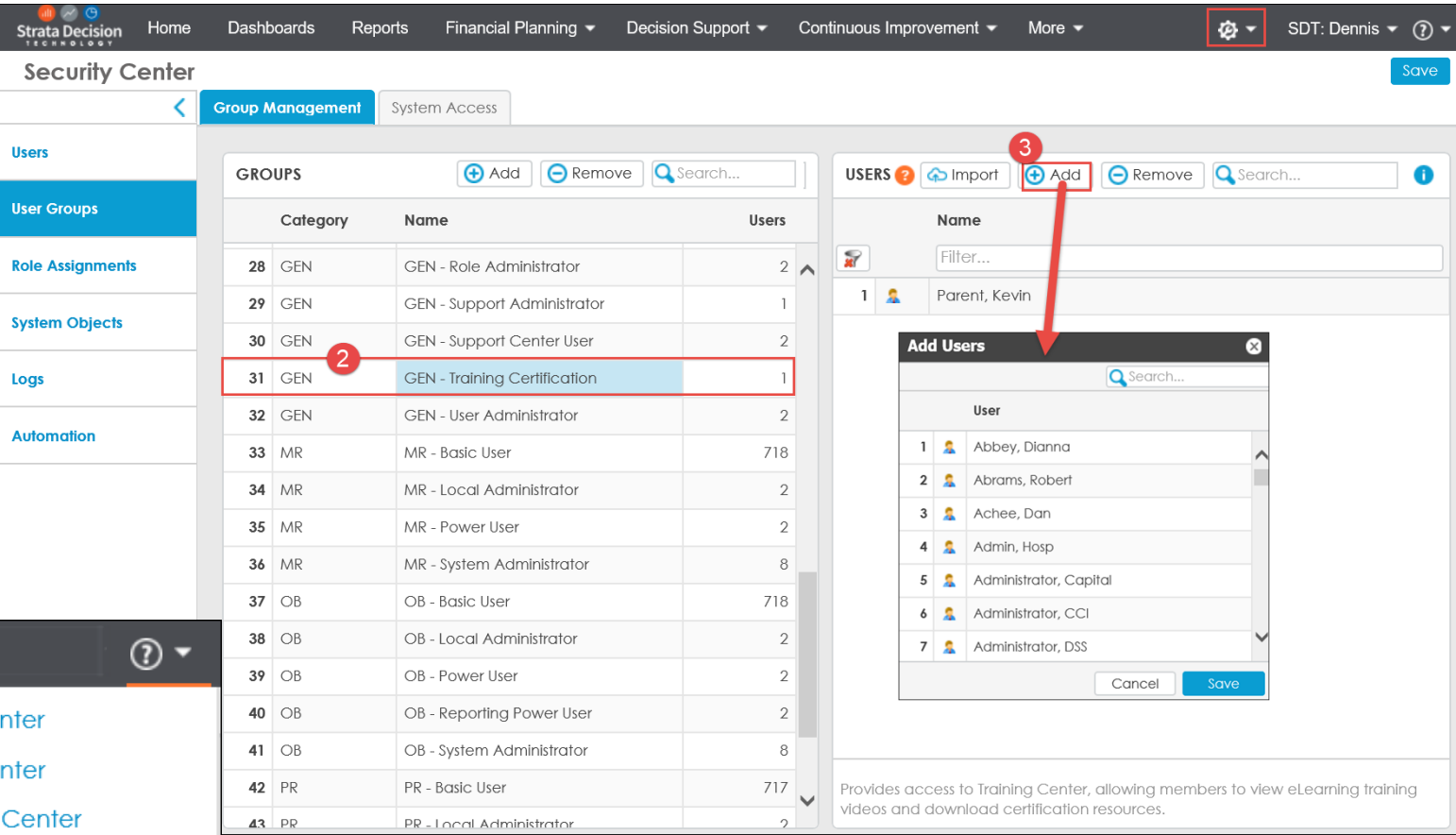
# New Security Group

Follow the steps below to give admins access to Training Center

1. Click Gears-Drops down > **Security Center** > **User Groups**
2. Select Gen - Training Certification
3. Click **Add** to select a user.

Now, your users will have access to **Training Center**.

- Click ? > **Training Center**



The screenshot shows the 'Security Center' interface with the 'Group Management' tab selected. A table lists various user groups, with 'GEN - Training Certification' highlighted. A red box and number '2' are around the 'Add' button for this group. A red arrow and number '3' point to the 'Add' button in the 'USERS' section. A modal window titled 'Add Users' is open, showing a list of users to be added. A red box and number '3' are also around the 'Add' button in the 'USERS' section. A dropdown menu is open, showing 'Training Center' selected.

GROUPS	Category	Name	Users
28	GEN	GEN - Role Administrator	2
29	GEN	GEN - Support Administrator	1
30	GEN	GEN - Support Center User	2
31	GEN	GEN - Training Certification	1
32	GEN	GEN - User Administrator	2
33	MR	MR - Basic User	718
34	MR	MR - Local Administrator	2
35	MR	MR - Power User	2
36	MR	MR - System Administrator	8
37	OB	OB - Basic User	718
38	OB	OB - Local Administrator	2
39	OB	OB - Power User	2
40	OB	OB - Reporting Power User	2
41	OB	OB - System Administrator	8
42	PR	PR - Basic User	717
43	PR	PR - Local Administrator	?

USERS	Name
1	Parent, Kevin

User	
1	Abbey, Dianna
2	Abrams, Robert
3	Achee, Dan
4	Admin, Hosp
5	Administrator, Capital
6	Administrator, CCI
7	Administrator, DSS

Provides access to Training Center, allowing members to view eLearning training videos and download certification resources.

- Help Center
- Idea Center
- Support Center
- Training Center**
- System Settings
- System Performance
- About StrataJazz
- Contact Us

# Home

What's New? Ideas

## ANNOUNCEMENTS + Add

**!** Proposal Entry Starts on Monday. You have two weeks to enter your Proposals. Administrator, Capital - 12/13/2017

## CAPITAL PROJECTS + New Capital Project View All Capital Projects

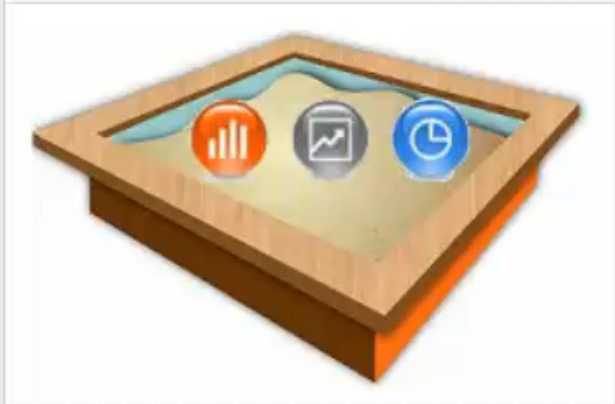
You have not created any Capital Projects.

## DATA CENTER Go to Data Center

Name	Import Date	Status
------	-------------	--------

## DEPARTMENTAL BUDGETS View All Departmental Budgets

## WELCOME BACK, PETE



## NOTIFICATIONS (2)

- !** You have 9 Critical exceptions.
- i** You have 5 Informational exceptions.

## FAVORITES

Use Favorites for quick access to important items.  
To add a favorite, click the ☆ icon when viewing a



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# Up Next...

## System Governance Session

### Matthew Price

9:15 am – 10:15 am

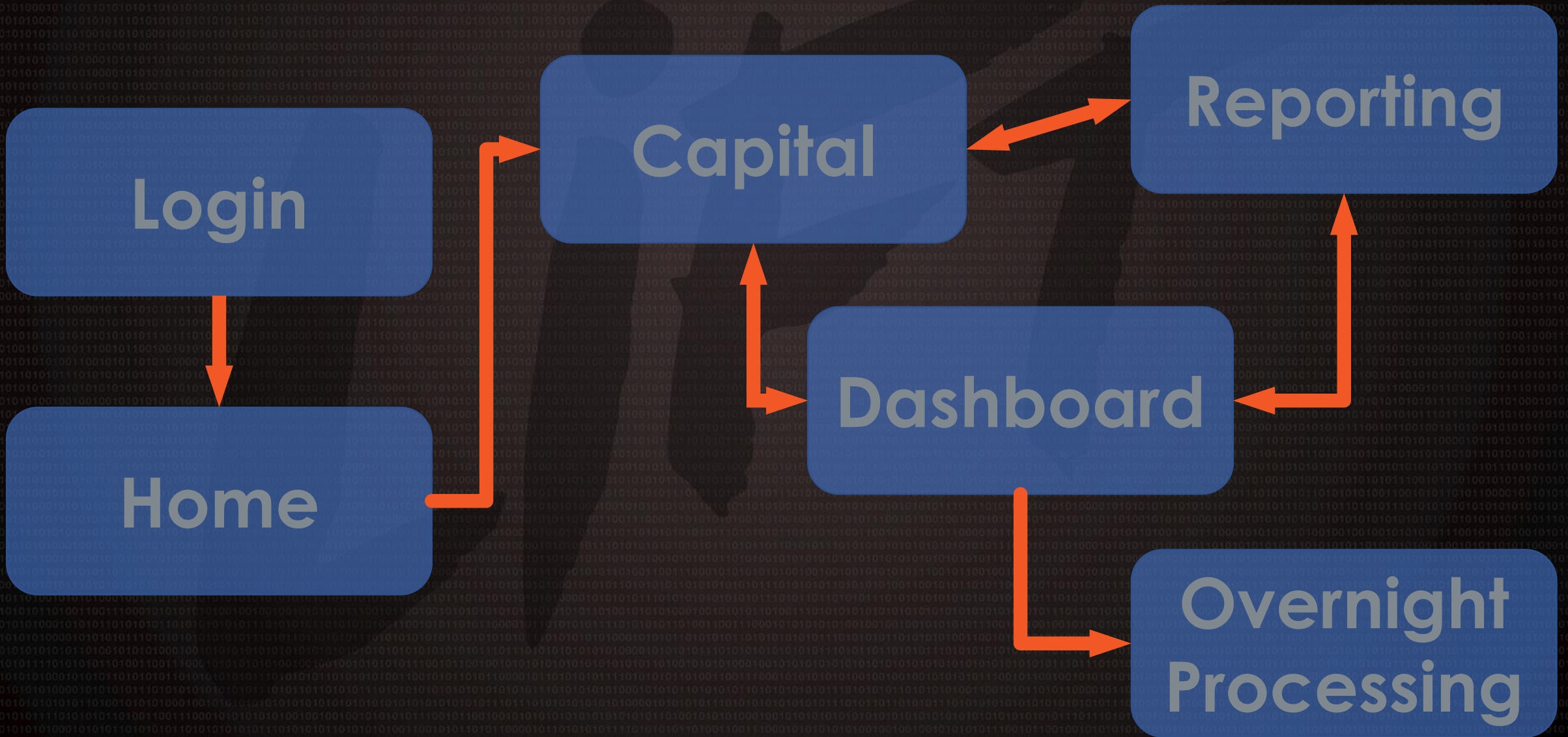
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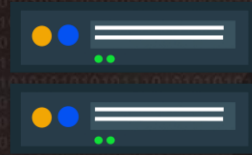
Strata Decision  
TECHNOLOGY

# StrataJazz Factory Tour



# Application Servers

Login & Identity

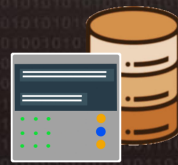


# Data Stores

Central Management



Central Logging



# Server

A computer designed to be good at running just one application, usually without a keyboard or monitor and kept out of sight.

What did he say

# Relational Database

A computer system designed to store data so that the relationships between facts – e.g. departments vs entities, payroll vs G.L. – are most efficient and reliable.

What did he say



# Identity & Authentication

Matching StrataJazz users with people sitting in front of their browsers and proving they are who they say they are.

What did he say



EventClass	ApplicationName	BinaryData	CPU	ClientProcessID	DatabaseID	DatabaseName	Duration	EndTime
------------	-----------------	------------	-----	-----------------	------------	--------------	----------	---------

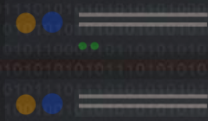
Trace is running. Ln 3, Col 1 Rows: 0

Connections: 1

# Application Servers

Login & Identity

StrataJazz Primary



# Data Stores

Central Management



Central Logging



# Caching

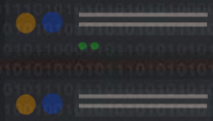
Every process takes a certain amount of time. However, some steps can be done in advance or only need to be done once.

Caching keeps and reuses results as needed.

What did he say

# Application Servers

Login & Identity



StrataJazz Primary



## Data Stores

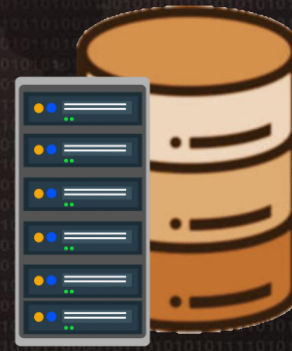


Central Management



Central Logging

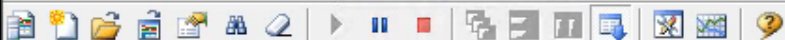
Client  
Relational  
Database



# Data

Facts organized, and reorganized as needed to make them able to answer different questions and serve different purposes: business cards vs phone books.

What did he say



EventClass	ApplicationName	BinaryData	CPU	ClientProcessID	DatabaseID	DatabaseName	Duration	EndTime
RPC:Completed	2019.33	0X00000...	16	7220	7	jazz prd ...	4	2019-10-14 10:51:27...
RPC:Completed	2019.33	0X00000...	0	7220	7	jazz prd ...	3	2019-10-14 10:51:27...
RPC:Completed	2019.33	0X00000...	0	7220	7	jazz prd ...	5	2019-10-14 10:51:27...
RPC:Completed	2019.33	0X00000...	47	7220	7	jazz prd ...	46	2019-10-14 10:51:27...
RPC:Completed	2019.33	0X00000...	0	7220	7	jazz prd ...	1	2019-10-14 10:51:28...
RPC:Completed	2019.33	0X00000...	0	7220	7	jazz prd ...	1	2019-10-14 10:51:28...
RPC:Completed	2019.33	0X00000...	0	7220	7	jazz prd ...	4	2019-10-14 10:51:29...
RPC:Completed	2019.33	0X00000...	0	7220	7	jazz prd ...	1	2019-10-14 10:51:29...
RPC:Completed	2019.33	0X00000...	0	3992	7	jazz prd ...	2	2019-10-14 10:52:39...
RPC:Completed	2019.33	0X00000...	0	7220	7	jazz prd ...	2	2019-10-14 10:53:19...
RPC:Completed	2019.33	0X00000...	0	7220	7	jazz prd ...	1	2019-10-14 10:53:29...
RPC:Completed	2019.33	0X00000...	0	7220	7	jazz prd ...	1	2019-10-14 10:53:57...
RPC:Completed	2019.33	0X00000...	0	7220	7	jazz prd ...	1	2019-10-14 10:53:58...
RPC:Completed	2019.33	0X00000...	0	7220	7	jazz prd ...	4	2019-10-14 10:54:02...
RPC:Completed	2019.33	0X00000...	0	3992	7	jazz prd ...	4	2019-10-14 10:54:40...
RPC:Completed	2019.33	0X00000...	0	7220	7	jazz prd ...	1	2019-10-14 10:54:44...
RPC:Completed	2019.33	0X00000...	0	7220	7	jazz prd ...	1	2019-10-14 10:55:19...
RPC:Completed	2019.33	0X00000...	0	7220	7	jazz prd ...	2	2019-10-14 10:55:47...
RPC:Completed	2019.33	0X00000...	0	3992	7	jazz prd ...	1	2019-10-14 10:56:41...
RPC:Completed	2019.33	0X00000...	0	7220	7	jazz prd ...	1	2019-10-14 10:57:19...
RPC:Completed	2019.33	0X00000...	0	3992	7	jazz prd ...	1	2019-10-14 10:58:42...

```
exec dbo.procLoginReauthenticate @TOKENGUID='B9756883-6F0E-4E12-8BAF-8A7B3F1A9F8F',@IPADDRESS=N'
```

# Application Servers

Login & Identity



StrataJazz Primary



Model Caching



# Data Stores

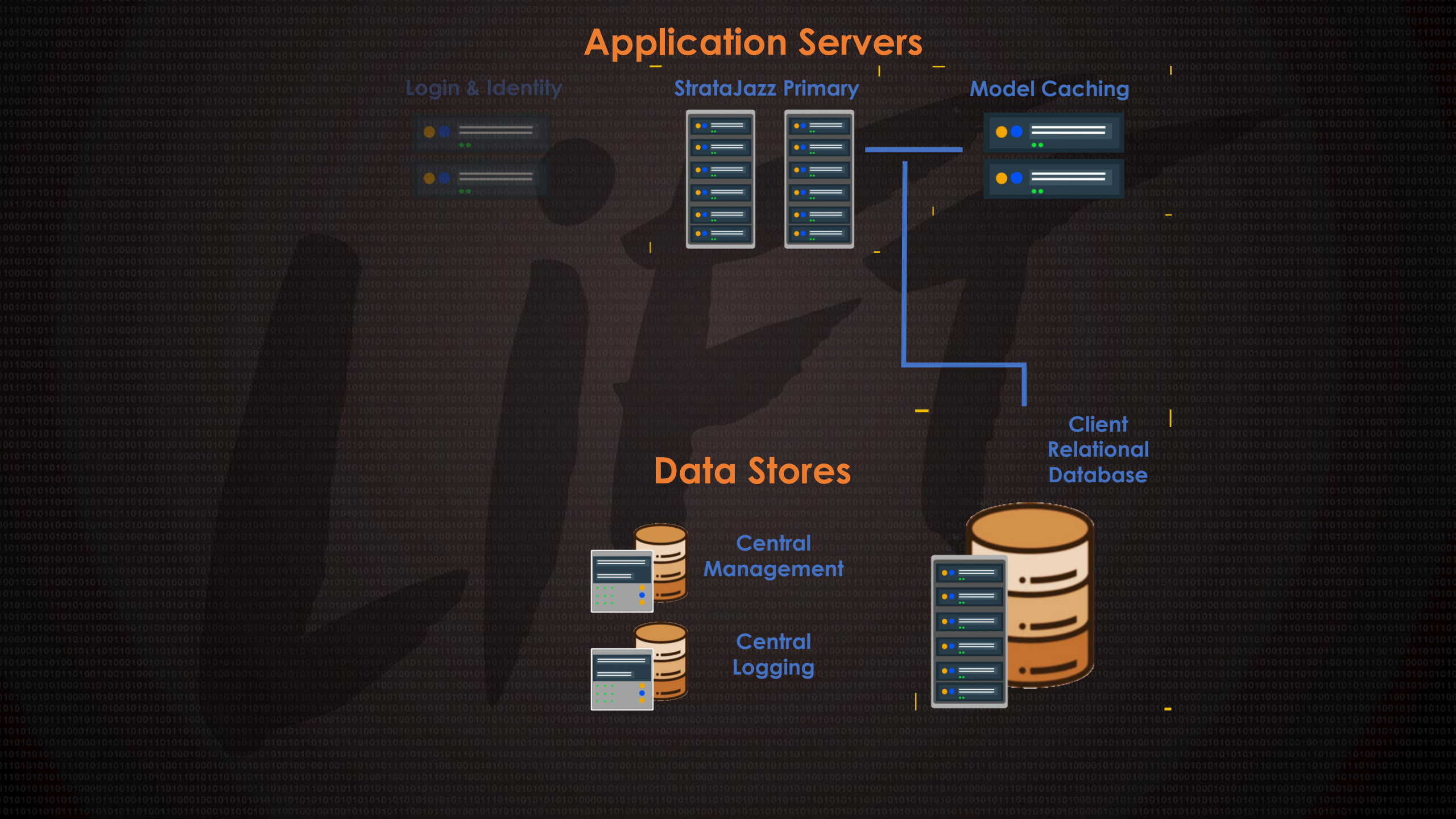
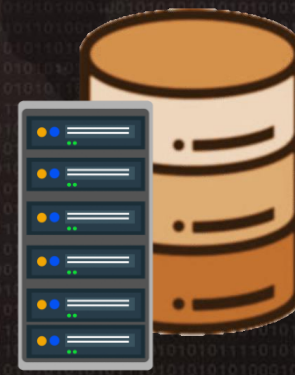
Central Management



Central Logging



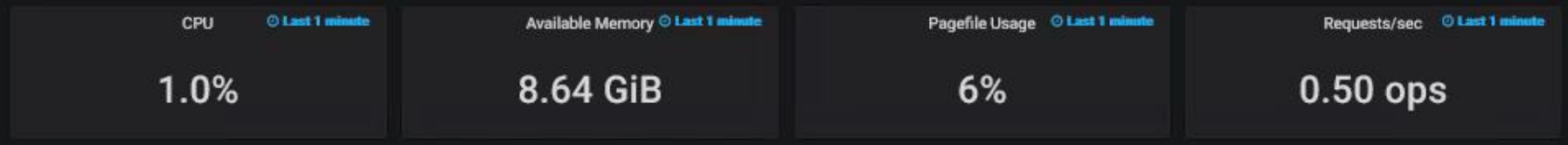
Client Relational Database



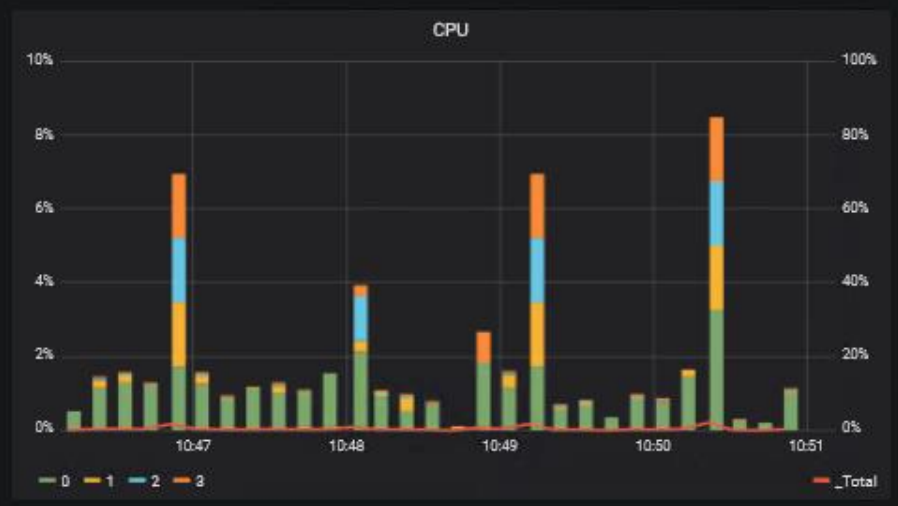


datasource: Oak InfluxDB-Telegraf | environment: production | subrole: modelcaching | version: All | server: POAKDWMC-01

Last Word



Common Metrics



Common Metrics 2

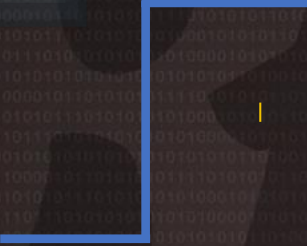
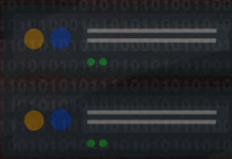


# Application Servers

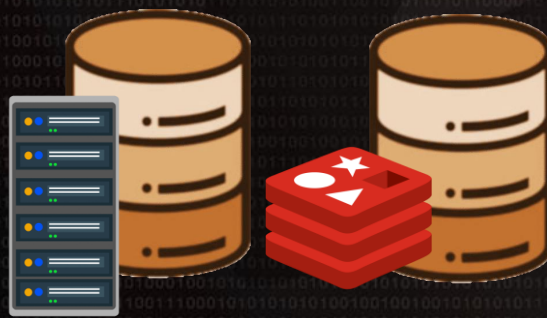
Login & Identity

StrataJazz Primary

Model Caching



# Task Engine



# Data Stores

Central Management

Central Logging

Client Relational Database



# Cube

Short for hypercube, it is a computer system designed to store data so that it can be quickly summarized across many different dimensions.

What did he say



# Application Servers

Login & Identity

StrataJazz Primary

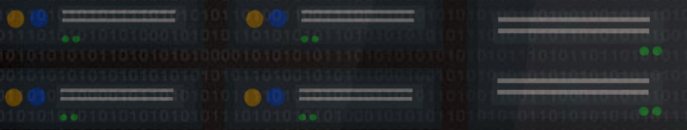
Model Caching



StrataJazz Reporting



# Task Engine



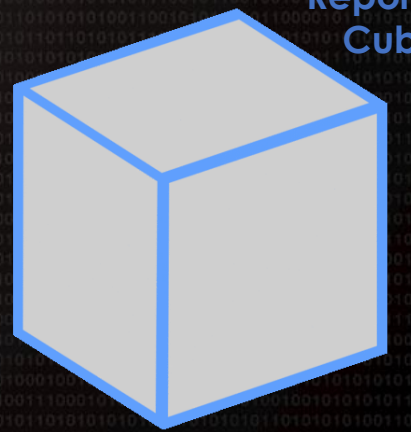
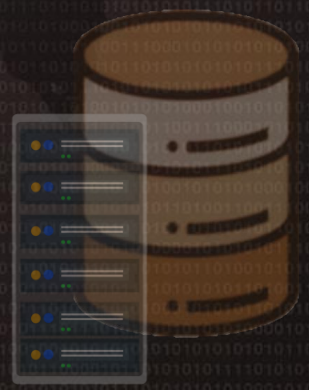
# Data Stores

Client Relational Database

Client Reporting Cube

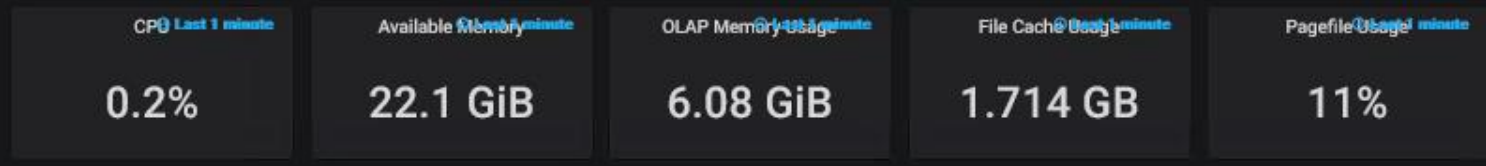
Central Management

Central Logging

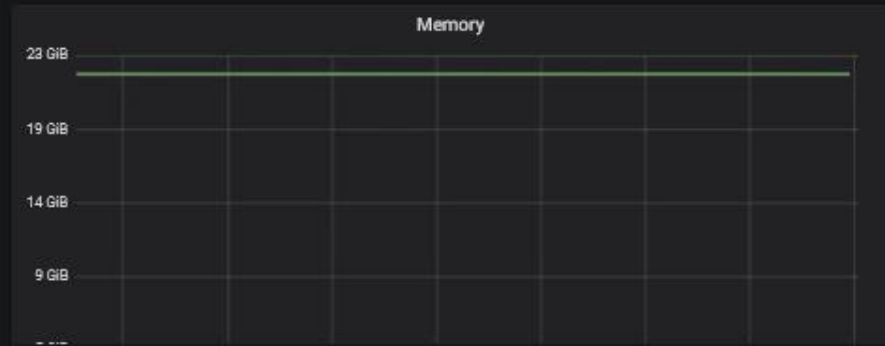
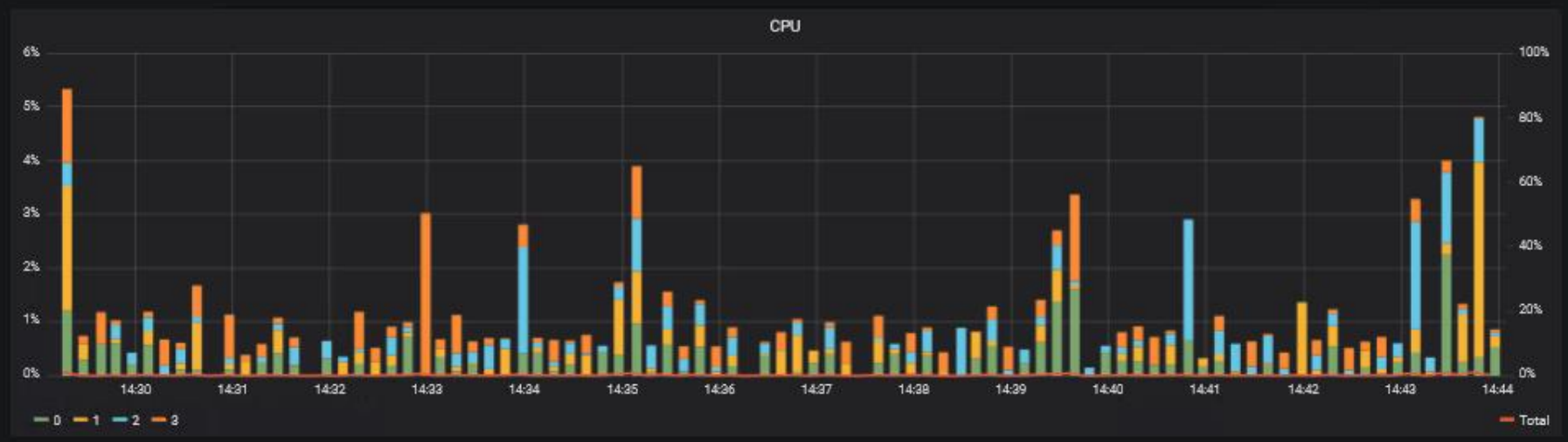


datasource Oak InfluxDB-Telegraf environment production server P7410-AS-11 version MSAS14

Last Word



Common Metrics





EventClass	EventSubclass	TextData	ConnectionID	NTUserName	ApplicationName	IntegerData
Query Subcube	1 - Cache ...	0000,0000,0000,0000,000,010,0000,00...	232			
Query End	0 - MDXQuery	Select Non Empty {[Measures].[D...	232	Service...		1
Query Subcube	1 - Cache ...	0000,0000,0000,0000,000,010,0000,00...	235			
Query Subcube	1 - Cache ...	0000,0000,0000,0000,000,010,0000,00...	235			
Query End	0 - MDXQuery	Select Non Empty {[Measures].[D...	235	Service...		1
Query Subcube	2 - Non-ca...	0000,0000,0000,0000,000,011,0000,00...	238			
Query Subcube	1 - Cache ...	0000,0000,0000,0000,000,011,0000,00...	238			
Query End	0 - MDXQuery	Select Non Empty {[Measures].[D...	238	Service...		0
Query Subcube	2 - Non-ca...	0000,0000,0000,0000,000,011,0000,00...	241			
Query Subcube	1 - Cache ...	0000,0000,0000,0000,000,011,0000,00...	241			
Query End	0 - MDXQuery	Select Non Empty {[Measures].[D...	241	Service...		4
Query Subcube	1 - Cache ...	0000,0000,0000,0000,000,010,0000,00...	244			
Query Subcube	1 - Cache ...	0000,0000,0000,0000,000,010,0000,00...	244			
Query End	0 - MDXQuery	Select Non Empty {[Measures].[D...	244	Service...		1
Query End	0 - MDXQuery	Select {} on columns, subset(...	246	Service...		72
Command End	17 - Cancel	<Cancel xmlns="http://schemas.micro...	249	Service...		0
Query End	0 - MDXQuery	Select Non Empty {[Measures].[D...	248	Service...		0
Error		Server: The operation was cancelled...	248	Service...		
Query Subcube	1 - Cache ...	0000,0000,0000,0000,000,010,0000,00...	251			
Query Subcube	1 - Cache ...	0000,0000,0000,0000,000,010,0000,00...	251			
Query End	0 - MDXQuery	Select Non Empty {[Measures].[D...	251	Service...		1

```

Select
Non Empty
{[Measures].[Detailed Total Cost]} DIMENSION PROPERTIES MEMBER_CAPTION on columns
, ( NonEmpty
((Service Date).[Calendar Year].[Calendar Year].members
* [Cost Component].[Category].[Category].members, {[Measures].[Detailed Total Cost]}) DIMENSION PROPERTIES MEMBER_CAPTION on rows
From [DSS Costing]
CELL PROPERTIES VALUE, FORMATTED_VALUE, FORMAT_STRING

```

# Application Servers

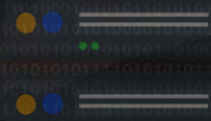
Login & Identity



StrataJazz Primary



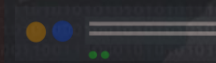
Model Caching



## Task Engine



StrataJazz Reporting



## Data Stores



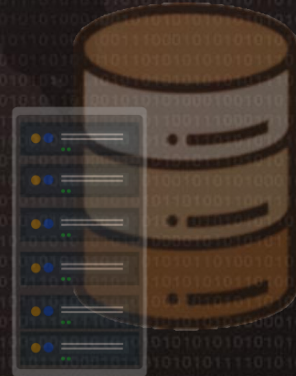
Central Management



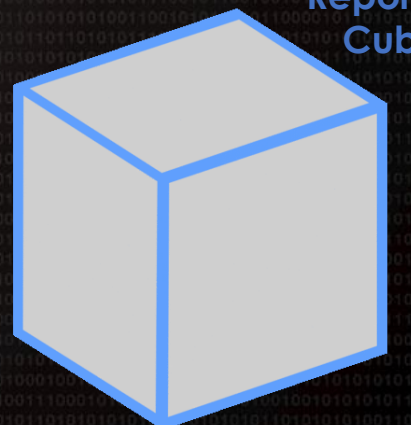
Central Logging



Client Relational Database



Client Reporting Cube



# Batch vs Interactive

Batch processes work unseen in the background, like loading daily files or taking backups.

Interactive processes work with users, like financial models and reports.

What did he say



# Application Servers

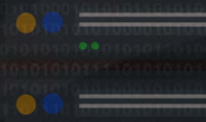
Login & Identity



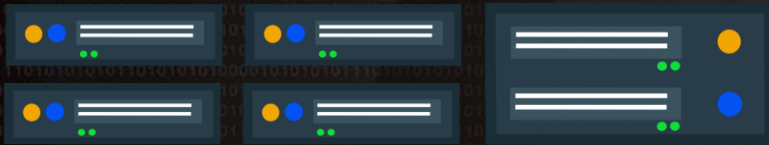
StrataJazz Primary



Model Caching



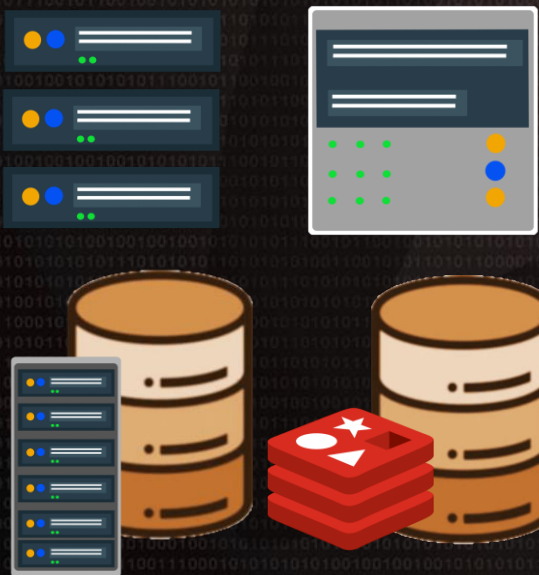
## Task Engine



StrataJazz Reporting



## Data Stores



Central Management



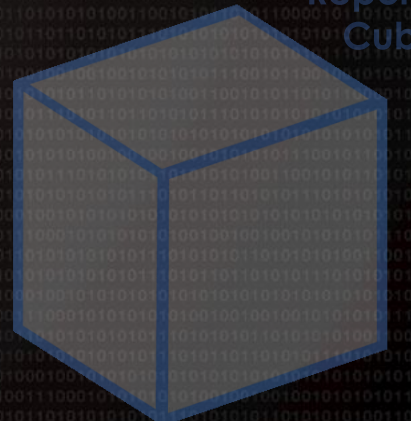
Central Logging



Client Relational Database



Client Reporting Cube



sftp



# Application Servers

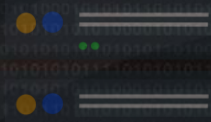
Login & Identity



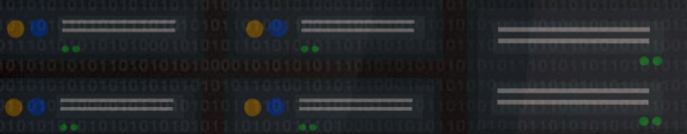
StrataJazz Primary



Model Caching



## Task Engine



StrataJazz Reporting



## Data Stores

Central Management



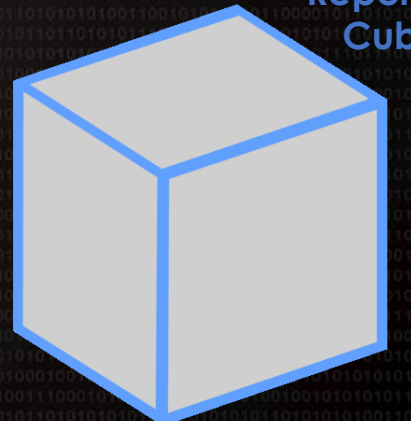
Central Logging



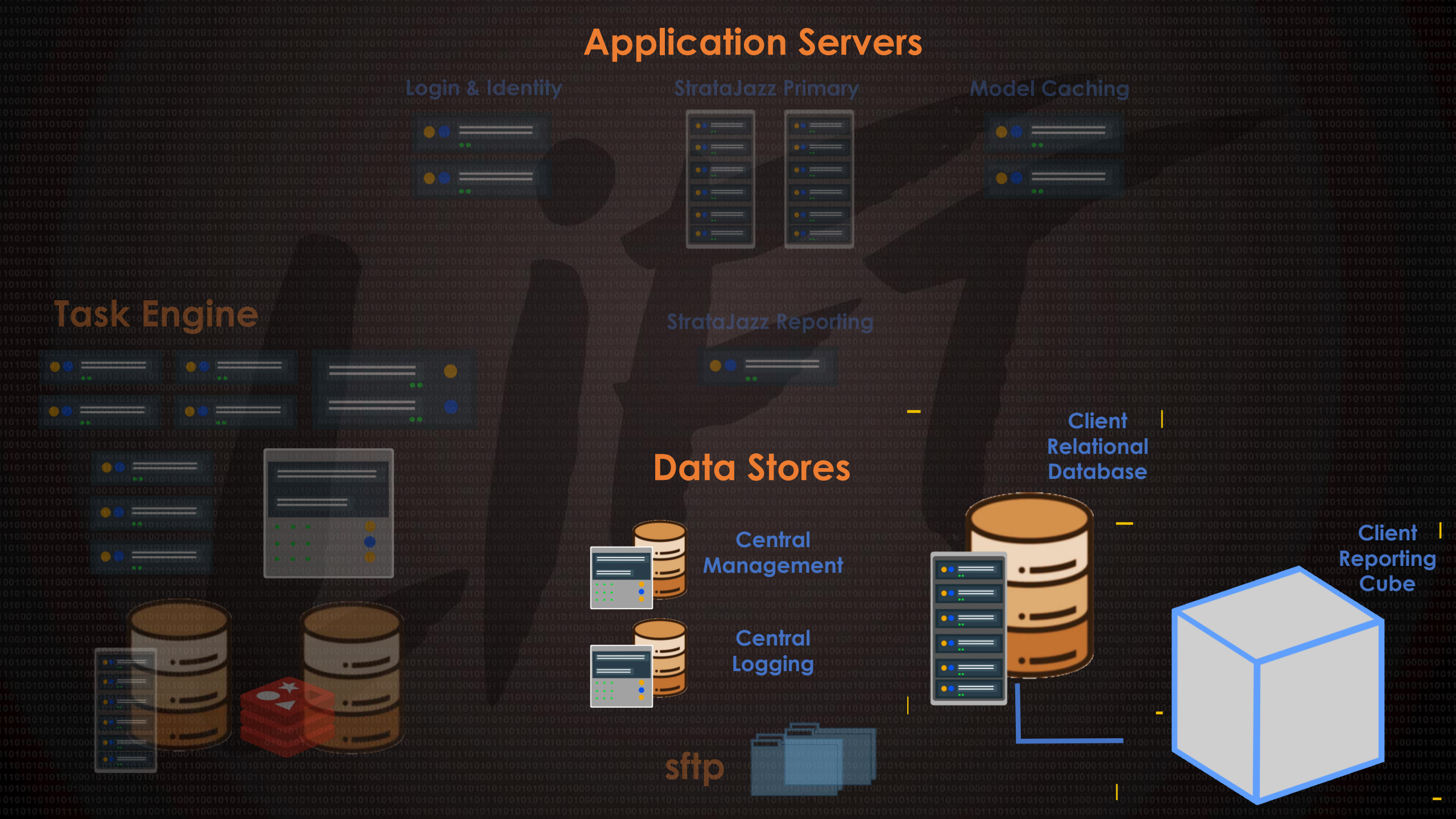
Client Relational Database



Client Reporting Cube

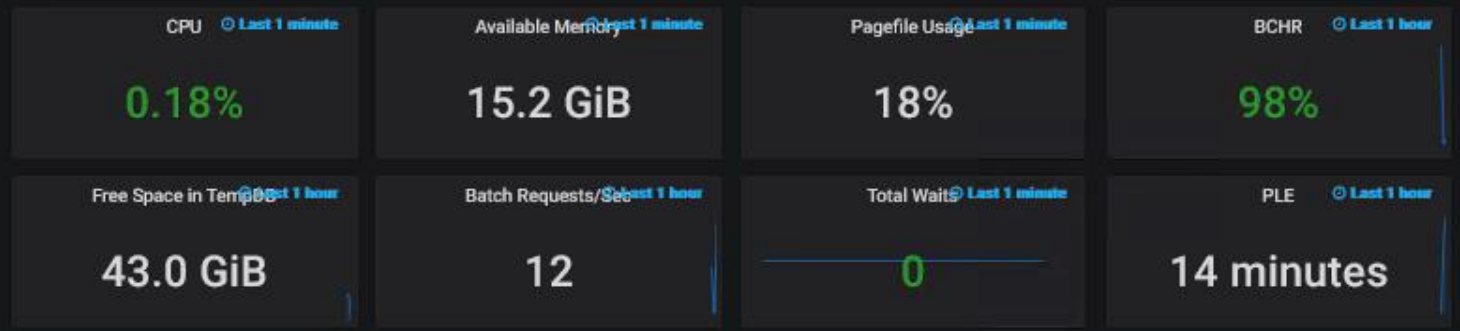


sftp



datasource Oak InfluxDB-Telegraf sqlserver P7410-SQL-01

Last Word



Common Metrics

